

# Lehmann House

## Terms & Conditions

A reservation is a contract. By giving us your credit card information below, clicking the **Terms & Conditions** box and submitting your request, whether online or by phone, you agree to all of our policies. In return, we will hold your room(s) for you, for the night(s) requested.

By submitting your reservation, it is understood that the information is correct and you agree to the terms as laid out in this document regarding services, number of days booked and the cancellation policy in force for the days booked. If you have any questions about the cancellation policy in force for your dates of stay, please email [marie@lehmannhouse.com](mailto:marie@lehmannhouse.com) for confirmation

### **Regular Season/Non-Holiday Dates:**

A deposit equal to 50% of your reservation will be taken at the time of your booking. For single night reservations on Friday or Saturday, this deposit is 100% and is NON-REFUNDABLE.

Cancellations must be made by 3:00p on the 15th day prior to your arrival in order to have your deposit returned, less a \$15 fee per room cancelled. Your deposit will become non-refundable on this date.

Cancellations made after 3:00p on the 8th day prior to your arrival requires full payment for all days and rooms reserved. Your balance may be charged to your card on this date.

Cancellations or changes to your reservations may be made by phone or email and must be made by the party who originally booked. This cancellation policy also applies to guests planning on using gift certificates from any source. If issued by Lehmann House, unless the original is mailed back to us, your card will be charged. This also applies to a reduction of nights made after 3:00p, 15 days before your arrival, or a delayed arrival, either of which you will be charged in full. Vacation insurance is available from several providers online to inexpensively protect you against covered unexpected events.

### **Holidays & Special Events:**

A deposit equal to 50% of your reservation will be taken at the time of your booking. For stays excused from the minimum night requirements and/or with a discounted rate, during special events or holiday weekends, this deposit is NON-REFUNDABLE.

Cancellations for reservations meeting the minimum night stay requirements must be made by 3:00p on the 30th day prior to your arrival in order to have your deposit returned, less a \$15 fee per room cancelled. Your deposit will become non-refundable on this date.

Cancellations made after 3:00p on the 15th day prior to your arrival requires full payment for all days and rooms reserved. Your balance may be charged to your card on this date.

Cancellations or changes to your reservations may be made by phone or email and must be made by the party who originally booked. This cancellation policy also applies to guests planning on using gift certificates from any source. If issued by Lehmann House, unless the original is mailed back to us, your card will be charged. This also applies to a reduction of nights made after 3:00p, 30 days before your arrival, or a delayed arrival, either of which you will be charged in full. Vacation insurance is available from several providers online to inexpensively protect you against covered unexpected events.

### **Conventions Dates:**

A deposit equal to 50% of your reservation will be taken at the time of your booking. For stays excused from the minimum night requirements and/or with a discounted rate during convention dates, this deposit is NON-REFUNDABLE.

Cancellations must be made by 3:00p on the 60th day prior to your arrival in order to have your deposit returned, less a \$15 fee per room cancelled. Your deposit will become non-refundable on this date.

Cancellations made after 3:00p on the 30th day prior to your arrival requires full payment for all days and rooms reserved. Your balance may be charged to your card on this date.

*When you arrive, at check-in, if applicable, you can pay any balance not already collected by credit card, check or cash. To be compliant with local laws, you will be asked to sign in and present identification.*

**Cancellation Policy:** *Cancellations or changes to direct reservations may be made by phone or email and must be made by the party who originally booked.*

*For single night reservations on Friday or Saturday, deposits are non-refundable, regardless of when booked.*

*For multiple night reservations, a deposit equal to 50% of your stay will be taken at the time of your booking.*

*For bookings of three (3) or more rooms, the deposit is non-refundable.*

### **General Cancellation Policy:**

*Cancellations must be made by 3:00p on the 15th day prior to your arrival in order to have your deposit returned. A deposit equal to one night's rent (including tax) or 50% of your reservation (whichever is greater) will become non-refundable on this date.*

*Cancellations made after 3:00p on the 8th day prior to your arrival requires full payment for all days and rooms reserved. Your balance will be charged to your card on this date.*

*This also applies to a reduction of nights made after 3:00p, 15 days before your arrival, or a delayed arrival, either of which you will be charged in full. Vacation insurance is available from several providers online to inexpensively protect you against covered unexpected events.*

*This cancellation policy also applies to guests planning on using gift certificates from any source. If issued by Lehmann House, unless the original is returned to us, your card will be charged.*

### **Holiday and 3 Day Weekends Cancellation Policy:**

*Cancellations must be made by 3:00p on the 30th day prior to your arrival in order to have your deposit returned. A deposit equal to one night's rent (including tax) or 50% of your reservation (whichever is greater) will become non-refundable on this date.*

*Cancellations made after 3:00p on the 15th day prior to your arrival requires full payment for all days and rooms reserved. Your balance will be charged to your card on this date.*

*This also applies to a reduction of nights made after 3:00p, 30 days before your arrival, or a delayed arrival, either of which you will be charged in full. Vacation insurance is available from several providers online to inexpensively protect you against covered unexpected events.*

*This cancellation policy also applies to guests planning on using gift certificates from any source. If issued by Lehmann House, unless the original is returned to us, your card will be charged.*

### **Convention & Special Events Cancellation Policy:**

*Cancellations must be made by 3:00p on the 60th day prior to your arrival in order to have your deposit returned. A deposit equal to one night's rent (including tax) or 50% of your reservation (whichever is greater) will become non-refundable on this date.*

*Cancellations made after 3:00p on the 30th day prior to your arrival requires full payment for all days and rooms reserved. Your balance will be charged to your card on this date.*

*This also applies to a reduction of nights made after 3:00p, 60 days before your arrival, or a delayed arrival, either of which you will be charged in full. Vacation insurance is available from several providers online to inexpensively protect you against covered unexpected events.*

*This cancellation policy also applies to guests planning on using gift certificates from any source. If issued by Lehmann House, unless the original is returned to us, your card will be charged.*

**2017 Holidays\*:** November 22-26, December 22-26, Dec. 29-31, 2017

**If you have any question about which policy applies to your reservation, please call to confirm which policy is in force.**

*A reservation is a contract. By giving us your credit card information, you agree to all of our policies. In return, we will hold your room(s) for you, for the night(s) confirmed. By submitting your reservation, it is understood that the information is correct and you agree to the terms as laid out in this document regarding services, number of days booked and the cancellation policy. When you arrive, at check-in, if applicable, you can pay your balance by credit card, check or cash. To be compliant with local laws, you will be asked to sign in and present identification.*